

The Cost of Inaction:

How Legacy Systems Slow Cases, Increase Risk, and Undermine Agency Performance

Outdated systems aren't just inefficient—they're expensive, risky, and unsustainable. Still relying on paper, spreadsheets, or decade-old tools? You're facing slower case reviews, missed warning signs, and liability that those systems were never built to handle.

Operational Risk	Impact on Your Agency
Delayed Reviews	20–30% longer cycles = increased legal exposure
Manual IA Case Tracking	30–50% longer resolution times
Lack of Early Warning	Up to 70% of burnout indicators missed
Unable to Identify Trends	Lost chance to reduce repeat issues by 20–40%
Officer Turnover	\$100K–\$150K+ per officer replaced
Lawsuits & Liability	\$500K–\$3M+ in potential legal payouts
FOIA & Audit Prep	5–15 hours per request when records aren't centralized
Disconnected Systems	20–30% longer cycles = increased legal exposure
Lack of ROI Visibility	Program funding at risk without defensible outcomes

What Agencies Get With PSS

With PowerIA, PowerAction, and PowerVitals, agencies report:

- **Faster IA case closures** – 20–30% time savings with automated workflows
- **Proactive early intervention** – Burnout indicators caught in real time
- **Streamlined documentation** – 5–15 hours saved per FOIA/accreditation request
- **Identify trends in Use of Force** – From better visibility, not just better forms
- **Leadership-ready dashboards** – Easy access to up-to-date data

*Figures based on customer-reported outcomes and industry benchmarks from legacy system transitions.